

Adults and Children Statewide

OUTCOMES: Has quality of life improved for individuals served by the behavioral health system?

Individuals...	Statewide Adults	Statewide Children
Drug/alcohol use history, now reduced or no use	48.9%	55.2%
Are not homeless	96.7%	99.7%
Are employed	30.4%	4.4%
Attend school	13.7%	87.0%
Have no recent criminal justice system involvement	91.2%	96.5%
Participate in self-help groups	10.8%	4.2%

ACCESS TO SERVICES: Do individuals and families have access to recovery and resiliency oriented services?

Individuals...	Statewide Adults	Statewide Children
Are satisfied with their access to services	84.9%	87.6%
Receive timely services	92.0%	88.8%
Live within 15 miles of an outpatient clinic	98.8%	98.5%

SERVICE DELIVERY: Are services provided based on the needs of individuals and families?

Individuals...	Statewide Adults	Statewide Children
Participate in their treatment planning	88.2%	93.7%
Have current and complete service plans	66.0%	51.0%
Receive services identified on their service plan	76.2%	86.3%

COORDINATION AND COLLABORATION: Do individuals and families get seamless behavioral and medical care coordination?

Individuals...	Statewide Adults	Statewide Children
Have their care coordinated with their medical doctor	93.0%	81.8%
Return to a psychiatric hospital	17.7%	6.6%
Stay in a psychiatric hospital an average of...	9.5 days	8.6 days